

Blue Bandit Media
Terms & Conditions of Service

Bespoke Video Production

- Blue Bandit Media expects final payment for agreed services to be made upon delivery of final video(s)
- Payment for services will be divided as follows: 50% upon agreement of contract and 50% upon delivery of final product, unless otherwise agreed before any work is undertaken.
- Payment by bank transfer or cheque.
- All cheques must be made payable to Blue Bandit Media
- On delivery of final product copyright will be transferred to the client, yet Blue Bandit Media will retain the right to use all approved footage for their own promotional purposes. This may exclude any third party material (e.g. Music).
- The customer's requirements must be clearly provided to Blue Bandit Media in writing before commencement of work. Any subsequent changes must also be provided in writing and then approved by Blue Bandit Media and may incur further cost.
- Upon completion of production, Blue Bandit Media will compile a first edit for the client's viewing. There will then be an opportunity for the client to give comment and request changes. After the second edit process is complete, there will be another opportunity to make changes before a final product is produced. Any further changes requested after the 3rd edit is presented will be at a further cost to the client. Unless other arrangements have been made in writing, in advance.
- A video programme will only be publicly released by Blue Bandit Media once the customer approves all content as complete and satisfactory and confirms this in writing.
- A customer may terminate the contract at any time by written notice of termination, up to 48 hours before production commences, any costs incurred up until this point will be charged to the client, and the deposit retained by Blue Bandit Media.
- When a customer terminates the contract, they will remain liable to pay in full for all work previously undertaken and in progress including costs incurred by Blue Bandit Media unless any other written agreement is reached in advance.

- Blue Bandit Media reserves the right to refuse to use, publish or broadcast any information it considers obscene or morally unsuitable or which would breach copyrights, or which is libelous, defamatory or illegal.
- Blue Bandit Media cannot be held liable to any party for any errors on any medium after the customer has agreed in writing that the content is correct and accurate and should be posted, published or broadcast.
- E-mail correspondence shall be sufficient to prove changes to agreements for the form and content of programmes as long as it is acknowledged with a response.
- E-mail or written correspondence shall be taken as an agreement to carry out the work for the agreed cost.
- Any confidential or proprietary information which is acquired by Blue Bandit Media from a client company, person or entity will not be used or disclosed to any person or entity, except when required to do so by law. If required, Blue Bandit Media will sign and adhere to the conditions of any Confidentiality Agreement used by the client.
- Any contract requiring Blue Bandit Media to work to specific deadlines provided within the written agreement will be deemed to include a proviso that the clients will make themselves reasonably available to communicate with Blue Bandit Media. If Blue Bandit Media deem them not to have been so then Blue Bandit Media cannot be held responsible for failing to meet a deadline.
- The customer must make themselves available for contact during and after production. If the customer does not respond to requests for feedback, Blue Bandit Media reserve the right to produce the final invoice whilst the project is still ongoing if no response is forthcoming
- Any claims must be made in writing to Blue Bandit Media within 7 days of receipt of goods. If no claim is made within this period the client is deemed to have accepted the goods at the agreed price.
- Blue Bandit Media shall be under no liability if unable to carry out any provision of the contract for any reason beyond its control including (without limiting the foregoing) Act of God, legislation, war, fire, flood, drought, failure of power supply, lock-out, strike or other action taken by suppliers or owing to any inability to procure materials required for the performance of the contract. During the continuance of such a contingency the client may, by written notice to Blue Bandit Media, elect to terminate the contract and pay for work done and materials used but subject thereto shall otherwise accept delivery when available.

Blue Bandit Shootout

- Blue Bandit Media expects final payment for agreed services to be made no later than 14 days after the date of the final invoice.
- Payment for services will be divided as follows: 50% deposit upon booking a slot, 50% once final product delivered.
- After booking, the client shall be liable for the full value of the package requested.
- The client can cancel up until 10 days before the date on which they are booked, but the 50% deposit will be kept by Blue Bandit Media.
- Payment by bank transfer or cheque.
- All cheques must be made payable to Blue Bandit Media
- Blue Bandit Media reserve the right to cancel the offer anytime, in this instance, any deposits taken will be returned to the client.
- On delivery of final product copyright will be transferred to the client, yet Blue Bandit Media will retain the right to use all approved footage for their own promotional purposes. This may exclude any third party material (e.g. Music).
- Blue Bandit Media reserves the right to refuse to use, publish or broadcast any information it considers obscene or morally unsuitable or which would breach copyrights, or which is libelous, defamatory or illegal.
- Due to a strict schedule of the event, the client must be available at the location, from the beginning of their timeslot, for the time allotted.
- Any confidential or proprietary information which is acquired by Blue Bandit Media from a client company, person or entity will not be used or disclosed to any person or entity, except when required to do so by law. If required, Blue Bandit Media will sign and adhere to the conditions of any Confidentiality Agreement used by the client.
- Blue Bandit Media shall be under no liability if unable to carry out any provision of the contract for any reason beyond its control including (without limiting the foregoing) Act of God, legislation, war, fire, flood, drought, failure of power supply, lock-out, strike or other action taken by suppliers or owing to any inability to procure materials required for the performance of the contract. During the continuance of such a contingency the client may, by written notice to Blue Bandit Media, elect to terminate the contract and pay

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Vlogging Service

- Blue Bandit Media expects final payment for agreed services to be made immediately upon invoicing.
- Invoices will be produced on the same, agreed upon date every month.
- The minimum commitment from the client is a three month term of service.
- After the third month, the service will become a one month rolling contract.
- Option 1:
 - The video footage must be supplied to Blue Bandit Media by the agreed upon date every month.
 - If the footage is not supplied, then Blue Bandit Media are under no obligation to perform the Edit service, the full cost will still be payable by the client.
- Option 2 & 3
 - Blue Bandit Media will make every effort to be available for the shoot day each month, however, if a date cannot be agreed, the client will still be liable to pay the full cost of the service for that month.
 - ½ Day Shoot is defined as 3 hours, at the client's premises.
 - If the premises is not within 25 miles of NE25, milage will be payable by the client at the rate of 45p per mile.
- No amendments are included in the Vlogging Service pricing.
- When a customer terminates the contract, they will remain liable to pay in full for all work previously undertaken and in progress including costs incurred by Blue Bandit Media unless any other written agreement is reached in advance.
- Blue Bandit Media reserves the right to refuse to use, publish or broadcast any information it considers obscene or morally unsuitable or which would breach copyrights, or which is libelous, defamatory or illegal.
- Blue Bandit Media cannot be held liable to any party for any errors on any medium after the customer has agreed in writing that the content is correct and accurate and should be posted, published or broadcast.
- E-mail correspondence shall be sufficient to prove changes to agreements for the form and content of programmes as long as it is acknowledged with a response.

- E-mail or written correspondence shall be taken as an agreement to carry out the work for the agreed cost.
- Any confidential or proprietary information which is acquired by Blue Bandit Media from a client company, person or entity will not be used or disclosed to any person or entity, except when required to do so by law. If required, Blue Bandit Media will sign and adhere to the conditions of any Confidentiality Agreement used by the client.
- Any contract requiring Blue Bandit Media to work to specific deadlines provided within the written agreement will be deemed to include a proviso that the clients will make themselves reasonably available to communicate with Blue Bandit Media. If Blue Bandit Media deem them not to have been so then Blue Bandit Media cannot be held responsible for failing to meet a deadline.
- Any claims must be made in writing to Blue Bandit Media within 7 days of receipt of goods. If no claim is made within this period the client is deemed to have accepted the goods at the agreed price.
- Blue Bandit Media shall be under no liability if unable to carry out any provision of the contract for any reason beyond its control including (without limiting the foregoing) Act of God, legislation, war, fire, flood, drought, failure of power supply, lock-out, strike or other action taken by suppliers or owing to any inability to procure materials required for the performance of the contract. During the continuance of such a contingency the client may, by written notice to Blue Bandit Media, elect to terminate the contract and pay for work done and materials used but subject thereto shall otherwise accept delivery when available.